eLogic Genesis Marketing Data Dictionary

System Navigation Bar

The topmost navigation bar. This bar has a few different features available, which features depend on the staff's Roles and Permissions

Alert System

This is an alert system organizations can use to communicate events or meetings or any custom notifications to any users with their system. This can be used within a network for a parent organization can communicate with their organizations and staff.

People Page

The central repository for all client and staff accounts

Referrals

Organizations can refer clients in a multitude of ways. Referrals can be formulated into a PDF, internal documents and through API's. Organizations using Genesis can both refer client documents as well as the client's themselves giving users the ability to refer clients over a network.

Network - Network referrals allow you to transfer client data to other agencies within the eLogic Network.

Internal - Internal referrals allow you to assign clients to other caseworkers within your organization.

Email - Email referrals allow you to transfer client data to an email of your choice.

Quick - Quick referrals allow you to log your client as having been referred to a specific place.

Permissions

Organizations can set specific interfaces for different roles throughout their organization.

Tabs - Organization sets intake tabs and all other major data areas (Applications, Assessments, Budgets, Casenumbers, Client Reports, Contacts, Education, Employments, Family, Files, Forms, Groups, Notes, Programs. Referrals. Report Management, Report Viewing, Schedule, Services, Trainings)

Programs - Organizations set which Programs users can view or edit or create depending on Agency Settings.

Forms - Organization can organize Intake Data Points into a form with online signatures.

Assessments - Organization can set which assessment a Role has access too.

Client Groups - Organization can set which group of clients they have access too.

Reports - Organization can set which Reports staff have access too.

Users - Organization can set which staff are located to which Role.

Intake Fields

Organizations can set any data points within any intake fields for their database. These can be set by organization within a network to set data standards for an unlimited amount of agencies.

Places Page

The central repository for all employers, referral agencies, and educational institutions

Basic - Agency Information (Contract Name, Contact Email, Website, Contact Number, Site

Address - Address Information (Address 1, Address 2, City, State, Zip, County **Retention** - Staff retention Rates (O-30 days, 30-60 days, 60-90 days, 90-120 days, 120 days - ongoing.

Staff - Manage and update staff information (First Name, Last Name, Position, Type, Hourly Wage, Hire Date, Status, Navigator Assigned.

Service - First Name, Last Name, Service, Type, Status, Hour, Cost, Start Date, End Date

Agency Settings

Organizations can set specific rules for their database.

Default Fields - These are fields that autofill when a client is created.

Mandatory Fields - Organizations can limit staff from assessing a client until specific intake fields are generated

Referral Fields - These are intake areas that are used in preset referrals.

Custom Fields - Organizations can set custom intake fields per their organization. The include; Radio Buttons, Checkboxes, Large Text, Small Text, Dropdown

Privacy Fields - Organizations can set Privacy Groups to have specific staff members communicate in private

Reports

The central repository for all agency-wide reports

Report Scheduler

Reports can be set on a timer to run and deliver themselves to selected staff members.

Report Manager

Reports can be assigned to different staff members and roles.

Agency Admin

This will bring the staff to the part of the system that houses all the agency's settings and options.

 Count Employer Wage as Income - Include employment wage on the budget sheet and in other budget calculations. This prevents having to double enter the data, but if it's already been entered on the budget sheet, it will need to be removed to avoid counting it twice.

Use Work Logs - Work Logs are basic client-level logs used to track worksite, hours and pay for basic work log entries.

Report Only My Clients - When enabled, this setting restricts reporting for caseworkers to only their assigned clients. Clients not assigned to the caseworker will not appear in any of their reports.

Parent Reporting Type - This setting determines the accessibility of your data to your parent group in reports. The options are No Reporting, No Identifiable Information (which excludes Names and Casenumbers from being report), or Full Access, which allows reporting on any of your group's data.

Default Next Assessment Date - When finalizing an assessment, the default next assessment date will be the number of months entered from now.

Auto-assign Caseworkers - Automatically assigned caseworkers to a client when they interact with the client's record. A client can have multiple caseworkers assigned. **Hide Employee Records** Proyects non admine from viewing the records of other

Hide Employee Records - Prevents non-admins from viewing the records of other employees.

Enable View Access - Allows read-only access to services, programs and forms the user would otherwise not be able to see.

Enable FRC Settings - Enables FRC checkbox settings for Referral and Application in service admin.

Dashboard

Staff can view upcoming events by Navigator(s).

- Assessments
- Services
- Appointments
- Goal Plans (Objective and Steps
- Applications
- Programs
- Meetings
- Events

Global Search

A client and staff profile search engine. Profiles can be located by first or last name, address, phone number, case number, or date of birth.

Client Portal - Client's can directly access their user account by organization. Portals are defined and structured by the organization.

Reports Notification Icon

Reminders or Notifications to run reports will be displayed here.

User Menu

Drop-down menu includes:

- Notifications
- Outstanding Referrals
- Account Settings
- Personal Notes
- staff calendar
- Logout

Intake Navigation Bar

The Intake Navigation Bar will display different options, depending on where the staff is in the system.

Intake Navigation Bar - People Page

Create New Client

Create a new client or employee profile here

Print Forms

Print agency created forms

Groups - Home

Create and manage client Groups. Groups are customizable client cohorts to which Quick Services, Assessment Services, and Programs can be assigned to all clients within the Group with one click.

- Temporary Groups Groups can be created temporarily for one time bulk assignments.
- Static Groups Groups are standardized so users can repeat bulk assignments without recreating a clientf cohort.

Solution Center

The question mark icon will take the staff to the Solution Center - an article-based knowledge center which serves as an electronic ticketing system, help desk, user manual, video tutorial home, and feature explanation library.

Grid View

View client profile tiles on the People Page in a grid layout.

List View

View client profiles on the People Page in a list layout.

Main Screen

The part of the screen below the navigation bars that will change as the staff navigates the system.

Main Screen - People Page

___ contacts found - a live count of how many client or navigator profiles that are entered in the system and are currently match all set filters

Groups - Filter

Once clicked, a section below will expand and display each Group that was created under Groups - Home. Each group can be selected which will filter and display only clients who are within that Group's cohort.

Filters

Once clicked, a section below will expand and display different filter options that will filter and display clients who match the filter criteria below:

Sort - reorder how clients are displayed

- Created oldest created profiles are displayed at the top, newest created profiles at the bottom
- Modified recently modified profiles are displayed at the top
- Name profiles are listed in alphabetical order

Type - display only clients who belong in each group

- All displays all client and staff profiles
- Client displays only client profiles
- Navigator displays only staff profiles

Status - display only clients who have the selected status

- All displays all clients
- Inactive displays all clients marked as inactive
- Active displays all clients marked as active
- Closed displays all clients marked as closed

Programs

Filter to display clients who are enrolled in selected programs

Employers

• Filter to display clients who have the selected employer/s

Show deleted - when checked, will display all deleted client profiles

Only my clients - when checked, will display only clients assigned to the logged in user Only HoH - when checked, will display only clients who have been designated as head of household

Only assessed - when checked, will display only clients who have received at least one assessment

With user accounts - when checked, will display only profiles who are designated as organization employees

Profile Information Tile

Each profile tile displays the name, date of birth, past and present employers, caseworkers assigned to the person, any selected warning indicators, designation if person is a Client or Employee, and case number.

Client Profile

Intake Navigation Bar - houses any custom-created intake tabs, Applications, Programs, Employment, Education, Training, Services, and Forms.

Left Sidebar -

Client information box - Contains profile name, client or employee designation, case number, profile image, client type drop-down list, created date, status, navigator/s, group/s, options menu.

Contacts

An area to store clients' contacts. Includes Name, Phone, Fax, Email, and Address **Schedule**

Calendar - Client's calendar. Shows Upcoming and Past Trainings; Service Check-up, Start, and End dates; Goal Plan Objective Start and Due dates, Goal Plan Step Start and Due dates; Assessments Due.

Quick Meetings - Document a single date to account for a meeting.

Budget - Enter, view, and manage clients' income and expenses

Assessments

Assessments - Conduct, Schedule, Scheduled, and Completed Assessments accessible here **Assessment Scoring -** View completed assessments' scores

Assessment History - View assessment Scales, Services, Goal Plans/Projections, Notes **Case History Report -** View a single scale's outcomes, direct and referral services assigned to the client, goal plans, and goal plan steps. Option to print for both client and caseworker sign **Files**

Personal Files - Upload, manage, and organize clients' private documents

Group Files - Forms, documents uploaded by the agency administrator are available to all clients here.

Reports

Case History Report - View multiple scales' outcomes, direct and referral services assigned to the client, goal plans, and goal plan steps. Option to print for both client and caseworker sign Client Summary Report - Summary report of client's intake information

Matrix - Visual representation of outcome scales and movement.

Work Log - Quick way to record client's daily workload.

Transaction Report - View demographic changes made to client profile and by whom **Family**

Drop-down List (Only present when client is part of a family unit) - Lists all family members. Select a name to open their profile.

Manage Family - View and interact with clients' family members

Referrals

Refer Data - Send client data to a sibling group (agency) within the eLogic Network, internally to another staff member, via email, or document referring a client as a Quick Referral.

Referral History - View previous referrals made for this client.

Intake Tabs - Customizable tabs which contain demographic information, custom created fields, **Applications tab -** Optional feature that enables staff members to see if their client meets requirements to be placed in an organization's program(s).

Programs tab - Optional feature that displays and enables users to interact with an organization's provided programs

Eligibility Calculator - Optional feature that shows programs and/or services for which a client qualifies.

Employment tab

Job Applications - Track a client's job application progress.

Current Employment - View and update a client's current employment and employment wages.

Previous Employment - View and update a client's previous employment and wages.

Hourly Wages - Capture client's current and historical wage income. These Income Sources are connected to the Budget page and calculate a users PoP.

Education tab - Track a client's educational institutions, progress, and degrees/certificates **Trainings tab -** Register clients for training sessions, track which they attended and completed.

Services tab - Assign Quick or Scale services, view all service history **Forms tab -** Fill out new and store previous forms

Domains

A category or "type" assigned to assessment scales and services

Assessments

Scale - Question or Statement presented in an assessment

Outcome - The response or result given for a scale

Value - The numeric value assigned to an outcome

Assessment Pack - A collection of scales that make up an assessment

Assessment - An instance of an assessment pack assigned to a specific client

Finalize Date - The date the assessment was completed (used for reporting on assessed date)

Goal Plans

Goal Outcome - The desired outcome and focus of the goal plan

Objective - Top-level milestone under a goal plan

Step - Smaller, incremental tasks that make up an objective

Start Date - Date the objective or step should begin

Due Date - Date the objective or step should be completed

Completion Date - Date the step was marked completed

Education

Major - Client Enrollment Major

Enrolled Date - Date client is enrolled

Disenrolled Date - Date client was disenrolled

Graduated Date - Date of graduation

Expected Completion - Date of expected completion

Completed Term - Date of completed term

Credits Earned - Number of credits rarned

Credits Needed - Number of credits needed

Type - Type of Degree

Certification -Length required to complete Major

Grade - Current Grade or GPA for Major

District - District of school

Site - Location of School

Services

Service - A service which the agency wants to track the delivery of

Direct Service - A service given by the agency

Referral Service - A service given by a different agency after referred

Item Group - A collection of services for simpler reporting

Status - Status of the service assignment (approved, denied, n/a)

Hours - The number of hours invested by the agency

Start Date - Date the service started

End Date - Date the service ended

Checkup Date - Date the caseworker should follow up with the client regarding the service Cost - The cost of providing the service

Quick Service - A service given by the agency that does not require an Assessment be conducted first

Site - The location of the service

Programs

Assigned - Date the program was assigned

Program Type - Type of program (direct, referral, pre-existing)

Site - The location of the program

Start Date - Date the program started

End Date - Date the program ended

Checkup Date - Date the caseworker should follow up with the client regarding the program

Hours - The number of hours invested by the agency

Cost - The cost of enrolling the client in the program

Status - Status of the program assignment (active, eligible, ineligible, pending, waitlisted, inactive)

Reports

System Report - Pre-made eLogic reports available to all organizations.

Custom Report - retrieve and display all reported information in a spreadsheet format.

Ad Hoc Report - comprised of user-generated statements to which rules are attached which allow for targeted, unique, and customized reporting on your organization's client population. My Report - Reporting area specific to the user. Reports can be organized and assigned to staff members.

Report Filter Options - (*) denotes a date range filter:

Age - Results will include information related to clients of a certain age or within a certain age group

Assessment Pack - Results will include information related to clients who received a specific assessment

Caseworker - Results will include information related to a specific caseworker

Child Groups - Used by Parent Agency Admins who wish to report on their child agencies

Client Status - Results will include information related to clients who have the desired status

Client Type - Results will include information related to clients who have been designated a certain client type

- * **Client Assessed** Results will include information related to clients who received any assessment within the selected time frame
- * **Client Created** Results will include information related to clients who were created in the system within a certain time frame

Domain - Results will return the domain(s) selected

Employer - Results will return the employer(s) selected

- * *First Assessment* Results will include clients who received their first assessment within the selected time frame
- * Note Date Results will take into account the date range of when notes were dated Percentage of Poverty - Results will include clients who are within a selected Percentage of Poverty range

Program - Results will include information related to the selected program(s)

* **Program Started** - Results will include information related to when clients started a program **Scale** - Results will return the scale(s) selected

Service - Results will include information related to the selected service(s)

- * Service Created Results will include information related to when a service was created
- * Service Started Results will include information related to when a service was started

Training - Results will include information related to the selected training(s)

Custom Report Column Categories:

Demographic - Includes data points pertaining to client demographic information

Assessment - Includes data points pertaining to assessments

Financial - Includes data points pertaining to client budget, income, wage, and credit

Service - Includes data points pertaining to services

Note - Includes data points pertaining to client case notes

Employment - Includes data points pertaining to client employment

Program - Includes data points pertaining to programs

Training Session - Includes data points pertaining to trainings

Outcome Scale - Includes data points pertaining to scales

Movement - Includes data points pertaining to client outcome movement

Custom Fields - Includes data points of your organization's custom created fields

Custom Report Column Options: Demographic

Address

Address 2

Age

Any Employment Wage - True/False identifying if client has any employment wages in their profile

Any Goal Plans - True/False identifying if client has any goal plans in their profile

Assessed - True/False identifying if client has received an assessment

Case Number

Caseworkers - Caseworkers assigned to each client

Citizenship

City

Client Type - User-defined cohorts created by each organization

County

Created By

Created On

Crime Committed Date

Crime Discharge Date

Date of Birth

Dependent Ages

Dependents 0-5

Dependents 16-24

Dependents 25-65

Dependents 6-15

Dependents 65-100

Dependents Under 18

Disabilities

Disabled Veteran

Education Level

Email

Employers

Ethnicity

Ex-Offender

First Name

Gender

Healthcare

Healthcare Policy #

Household Size

Household Type

Housing

Last Modified

Last Name

Marital Status

Military Status

Mobile Phone

Native Country

Note Hours All

One Way Referrals

Parole

Phone Number

Primary Language

Primary Reassessment

Probation

Programs

Race

Range Note Hours

Referral Source

Secondary Languages

Served in Combat Zone

Sexual Offender

Source of Income Types

Sources of Income Groups

State

Status

Title

Total Hours Logged

US Veteran

Veteran Discharge Date

Violent Offender

Warning Indicators

Work Status

Zip

Custom Report Column Options: Assessment

Assessment Finalize Date

Assessment Pack

Assessment Count

First Time Primary Assessment

First Time Primary Reassessment

Last Assessment Date Primary Assessment Count

Custom Report Column Options: Financial

Budget Income

Credit Score Decrease

Credit Score Increase

Credit Score Stagnation

Currently Working

Gross Income

Income Wage Decrease

Income Wage Increase

Income Wage Stagnation

Income/Expense Class

Income/Expense Monthly Amount

Income/Expense Type

Income/Expense Type Group

Initial Gross Income

Last Gross Income

Net Income

PoP

Previous Gross Income

Section G Only Income Sources

Custom Report Column Options: Service

Direct Services

Direct Services Yes/No - Did the client receive any Direct Services?

Referral Services

Referral Services Yes/No - Did the client receive any Direct Services?

Service Assigned By

Service Category

Service Certification Received

Service Checkup Date

Service Completed

Service Cost

Service Created Date

Service Domain

Service End Date

Service Hours

Service Item Group

Service Name

Service Outcome

Service Passed

Service Provider

Service Refused

Service Scales

Service Start Date

Service Status

Service Total Hourly Cost

Service Type

Custom Report Column Options: Note

Note Date

Note Hours

Note Tags

Note Text

Custom Report Column Options: Employment

Active Employment Wage Effective Date

Active Employment Wages

Clicked Has Employer

Employer

Employment Current Hours

Employment Current Wage

Employment Date Left

Employment Drug Test

Employment Health Insurance

Employment Hire Date

Employment Hours per Week

Employment Left Voluntarily

Employment Position

Employment Previous Hours

Employment Previous Wage

Employment Retention

Employment Separation Reason

Employment Shift

Employment Site

Employment Supervisor

Employment Wage Decrease

Employment Wage Increase

Employment Wage Stagnation

Custom Report Column Options: Program

Program

Program Assigned Date

Program Days of Activity

Program End Date

Program Start Date

Program Status

Custom Report Column Options: Training Session

Training Attended

Training Course Name

Training Detail

Training Group

Training Instance Date

Training Month

Training Registered

Custom Report Column Options: Scale

Scale

Scale Assessment Number

Scale Below Prevention Line

Scale Direct Services

Scale Domain

Scale Finalize Date

Scale Outcome

Scale Referral Services

Custom Report Column Options: Movement

Age

Assessment Pack

Caseworker

Child Groups

Client Assessed

Client Created

Client Status

Client Type

Domain

Educational Institution

Employer

First Assessment

Last Change Excluding Notes

Note Date

Percentage of Poverty

Program

Program Started

Scale

Service

Service Created Service Started Training

Custom Report Column Options: Custom Fields

(Options vary for each organization)

<u>Ad Hoc Reports</u> - Reports with user developed statements and rules to which the report will query against.

Statements - User-created sentences to which users assign rules.

Rules - define which data points will be included in the report results.

Ad Hoc Report Rule Categories

Assessment

Custom Field

Demographic

Financial

Goal Plans

Services

Ad Hoc Rule Options

Category: Assessment

Outcome Placement - retrieves results for clients who have selected a specific Domain, Scale outcome on a previous assessment.

Outcome Movement Positive - retrieves results for clients who have demonstrated positive movement captured by previous assessments.

Outcome Movement Negative - retrieves results for clients who have demonstrated negative movement captured by previous assessments.

Outcome Stagnation - retrieves results for clients who have demonstrated no movement captured by previous assessments.

Assessment - retrieves results based on how many of the selected assessments the client has taken.

Category: Custom Fields Rules

All custom fields are available here as True/False or selection rules

Category: Demographics Rules

All demographic fields are available here as True/False or selection rules

Category: Financial Rules

Income Source Increase - retrieves clients who have documented any increase in their income source.

Income Source Decrease - retrieves clients who have documented any decrease in their income source.

Income Source Stagnation - retrieves clients who have documented no change to their income source.

Employment Wage Increase - retrieves clients who have documented any increase in their employment wages.

Employment Wage Decrease - retrieves clients who have documented any decrease in their employment wages.

Employment Wage Stagnation - retrieves clients who have documented no change to their employment wages.

Income Source Exclusion - retrieves clients who have no income entered directly into any Income Groups under their Budget screen

Category: Goal Plans Rules

Has Goal Plan - retrieves clients who have a Goal Plan documented in Genesis **No Goal Plan** - retrieves clients who do not have a Goal Plan documented in Genesis

Category: Services Rules

Service Selection - retrieves clients who have received a specific service **Service Exclusion** - retrieves clients who have not received any services

Service Wildcard - retrieves clients who have received any service. This can be for any service in any Domain or any service within a specific Domain(s).